

Full Time Facility Manager Position Vertical Endeavors- Twin Cities Bouldering

Vertical Endeavors 27 year commitment to indoor rock climbing is well-known. Rooted in the Midwest, we strive each day to uphold ourselves to the highest standards. We are looking for a Facility Manager to lead a team of inspired, motivated individuals focused on providing legendary customer service. This leader will hold facility safety in the highest regard while embracing the concepts of sales and facility appearance. They will be a Brand Ambassador for Vertical Endeavors who is creative, innovative, eager, and passionate about climbing. This individual will be responsible for all business operations including daily management of the facility, coaching and training staff, adhering to industry-best safety standards, sales, programming and P&L accountability.

Duties & Responsibilities

- Must have a passion and dedication to Customer Service
- Believe, learn, and execute risk management standards of Vertical Endeavors
- Must know how to work within a budget, while maintaining or exceeding profit goals
- Strong ability to prioritize tasks and work within timelines
- Strong commitment to leading by example and showing initiative
- Ability to facilitate a wide variety of group climbing events and workshops ranging from birthday parties to technical workshops – prior experience preferred
- Lead, direct, manage, and train staff
- Maintain all safety, training and financial documentation
- Be an inspirational leader of a team of high-performing employees

Experience and Qualifications

- 4+ years rock climbing experience preferred
- First Aid and CPR Certification required
- Previous Management experience preferred
- Knowledge of climbing equipment
- Must display a dedication to professionalism and integrity
- Well organized with ability to prioritize, multi-task, and make decisions
- Excellent written and verbal communication skills
- Employment requires successful background check

Expectations

- Work schedule based on the needs of the business, including evening and weekends
- Must have a valid driver's license, a vehicle and vehicle insurance and good driving record

Benefits and Compensation

- Full Time Salary Position
- Compensation will be determined by level of experience and qualifications
- Free membership to the Midwest's premier climbing facilities

- Substantial gear discounts and employee pro deals
- Incentive/Bonus program based on facility operation and profitability
- Retirement Program once eligible
- Life Insurance
- Medical & dental benefits

To Apply: All interested applicants, please e-mail resume and cover letter and/or employment application to Jason@verticalendeavors.com